



# **EQMS Policy Statement**

ISO 9001:2015 & ISO 14001:2015



## APPROVAL

	Name	Signature	Position	Date
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## AMENDMENT RECORD

Page No.	Context	Revision	Date
		V2	26/01/2018

## COMPANY PROPRIETARY INFORMATION

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## 1 EQMS Policy Statement

Monthind Clean LLP is committed to an operating ethos that is based on openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to the communities within which we operate. Our vision is to exceed customer expectations for quality, safety, sustainability, cost, delivery and value. We are dedicated to creating a profitable business culture that is based on the following principles:

### **OUR PEOPLE**

Monthind Clean LLP is committed to equality in employment opportunity and embraces diversity within the organisation. Our employees' welfare and interests are at the foremost of all aspects of our business and the way in which we conduct our affairs. We are opposed to all forms of unlawful and unfair discrimination and will not tolerate any form of bullying or harassment.

Monthind Clean LLP is committed to:

1. Creating and nurturing an environment of success based on fairness, courtesy, honesty and integrity
2. Empowerment through training and communication
3. Individual growth and equal opportunity
4. Designing and providing a safe and secure work environment

### **OUR CUSTOMERS**

Customer needs are paramount and represent the highest priority within our business. Our obligation is to proactively seek out and define customer needs and requirements without creating false expectations.

### **OUR COMMUNITY & ENVIRONMENT**

Monthind Clean LLP is committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behavior in our employees and suppliers.

We support the conservation of the physical environment and the prevention of pollution at our facilities and as such, our environmental commitments include:

1. Protection of the environment
2. Conformity to compliance obligations
3. Continual improvement
4. Prevention of pollution and sustainable use of resources through recycling
5. Climate change mitigation and adaptation. (For Example. The adoption of hybrid vehicle technologies)
6. Protection of biodiversity and ecosystems
7. Other specific commitment(s) relevant to our context

We proactively comply with all applicable safety, environmental, legal and regulatory requirements to which we subscribe.

## **OUR QUALITY**

Monthind Clean LLP is committed to achieving competitive excellence and providing our customers with products and services designed, produced and maintained to meet or exceed their expectations by:

1. Complying with all customer, statutory and regulatory requirements
2. Enabling employees to achieve business and professional goals
3. Continually improving our processes via our EQMS
4. Extending our EQMS practices throughout our Supply Chain
5. Ensuring our EQMS system is subject to regular internal and external audits

Beginning with a clear definition of customers' expectations, we strive to consistently meet or exceed them. We adhere to all applicable standards and customer specific requirements and endeavor to provide processes that ensure we achieve this in order to build a robust and first-class business.

## **COMMUNICATING THE POLICY**

A copy of this policy will be provided as part of the starter pack, available in the reception of each Monthind Clean LLP office, the Company Website and the Cleaners Contract File at each Customer site. A full copy of the EQMS System Manual will be available on the Company Website.

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